



Lochside | Property Information

The following information is provided by your host

A warm welcome to Lochside self-catering holiday house. We hope you enjoy your stay.

The following information will help you to make the most of your stay as it is a general overview of how the house functions.

Arrival/Departure

On arrival you will see that the door is left unlocked and two sets of keys will be found on the kitchen table. We would appreciate it if you could leave the keys in the same way, on the kitchen table, on your departure.

On the day of your departure please leave the property on time (10am) as the housekeeper will require access to the property to clean. Please also make sure that all windows are shut and any heating is turned off

Lochside is thoroughly cleaned before our guests arrive. On departure it is appreciated if the property is left clean and tidy. There are cleaning materials under the sink in the kitchen and bathroom. Thank you.

Please strip your bed and put the linen, together with towels, tea towels and bath mats in the large bag that can be found in the wardrobe in the twin room.

No Smoking

Lochside is a no smoking property and thank you for not smoking in the property.

Houseplants

Houseplants are watered regularly. If your stay is longer than a week it would be appreciated if you could water the plants when necessary!

Appliances and Equipment

In the kitchen cupboard there is an iron, ironing board, clothes airer, clothes basket, brush/pan, hoover, mop and bucket, and clothes pegs. In the double bedded room there is a hairdryer in the dressing table. Outside, the side door from the kitchen, there is a whirly gig for drying washing.

Lochside has solar panels and so please use the dishwasher, washing machine and tumble dryer in the day as even on a cloudy day the sun will still cut through and the appliances can be run through the solar panel system.

There is a folder with information on the appliances available to use. Please avail yourself of



this if you are not sure how to operate some of them for example the induction hob. Below are summarised instructions for the major appliances:

- **Induction Hob**

Make sure it is switched on at the cooker socket to the left of the hob
Press the far left button to switch on hob itself. Use the plus and minus buttons for each ring to determine the setting you want.

- **Cooker**

Best used on fan setting. Again make sure the cooker socket is switched on. It heats up very quickly.

- **Dishwasher**

Make sure socket is switched on to left of machine. Do not over load and please take care when stacking to reduce chipping crockery.

- **Washing machine**

Runs off same socket as dishwasher. Pretty self explanatory settings on machine.

- **Tumble dryer**

Runs off socket above dishwasher. Again settings are pretty self explanatory.

WI FI

The wireless connection information can be found on the router.

Phone/mobile phone signal

There is no landline at Lochside.

Mobile phone coverage can be patchy dependent on your provider. However WI FI calling significantly alters reception and for Vodafone reception is good.

TV

The TV has 2 handsets – Samsung and Humax.

To operate the TV first of all press the red start button on the top left of the Samsung handset. The screen will now be black with one of the following statements: No cable connection or HDM12/DVI.

Now press the green start button on the top right of the Humax handset. The Freesat screen will then show. Continue to now use the Humax handset to operate the TV ie by pressing the green home button to obtain TV guide, change channels etc.

To turn the TV off use the Samsung handset pressing the red start button on top left.

B and O Sound System

When switched off you need to input the PIN number which is 8989.



Select radio or CD, whichever you want to use and it will ask for the PIN. Use the forward / backward buttons on the left and insert each number followed by STORE. The unit will then play.

If already plugged in and switched on just select what you need, radio or CD.

Rubbish

Lochside has 3 wheelie rubbish bins which can be found **outside** the property on the road to the left of the gate.

Green (weekly collection Tuesday): general waste – please put in black plastic bag

Blue (fortnightly collection Tuesday) recycling for plastic/ tins/cardboard and paper

Grey (fortnightly collection Wednesday) recycling for glass bottles and jars - with lids and tops removed

There is a waste bin with a black bag and a clear plastic recycling bin inside the property and when full simply take them out to the wheelie bins to dispose of their contents.

Please **DO NOT** use the wheelie bins inside the gate lying down next to the house as they belong to the property next door.

There is no separate food waste collection. It can go in the general waste or if you are up for it there is a community compost bin in the community garden next to the Ross of Mull historical centre which you will pass every time you go into Bunessan. If you wish to use this there is a grey food waste bin on the kitchen counter which can be used to transport food waste. Go through the gates of the historical centre into the community garden and you will find a cylindrical rotavator on the right hand side with clear instructions as to how to use it!

Heating and hot water

Hot water is timed to come on several times a day and should be plentiful. When running a bath be aware that if you use a full bath of hot water this will deplete the hot water tank and may take time to reheat. There is plenty of hot water on an ongoing basis for showers, laundry, washing up etc.

Heating is provided by electric gel filled radiators. Switch them on at the plug and select the temperature using the plus and minus buttons.

The electric radiator in the bathroom can be switched on at the lower switch to the left of the bathroom door. The thermostat on the radiator itself can then be pressed to come on using the plus and minus buttons. - it normally runs at 21 degrees. It heats up very quickly so please switch it off before you go to bed and on again in the morning.

Patio Doors

The patio doors open to right angles and should not be left open when its windy as they will jam depending on the wind direction. Please take care with the doors and shut them if the wind is buffeting them.



Fire Precautions

Lochside is a No Smoking property and we appreciate your compliance with this. In addition the burning of candles is prohibited as a fire safety measure.

Please keep all doors shut at night and during the day if you are out. Appliances such as the dishwasher, tumble dryer and washing machine should not be run whilst you are out or put on at night before you go to bed.

The hall has a plug in safety night light which will come on at dusk to help orientate you should there be a problem at night.

Please keep the area next to the external doors clear and uncluttered. There is a fire safety blanket by the kitchen sink and a fire extinguisher in the porch.

In the Event of a Fire

Call 999 - this is the emergency number and can be contacted via a mobile phone
Give the address of the property - Lochside Eorobus, Ardtun, Bunessan, Isle of Mull PA67 6DH

If you feel comfortable to use the fire extinguisher located in the porch then do so otherwise vacate the property by your nearest exit shutting doors behind you if possible. The most important thing is YOUR SAFETY so do not take any risks fighting a fire.

Gates

Ardtun has several farms and sheep can often be found on the croft land adjacent to the property and also on the road. In addition horses are kept on the croft land. Please make sure all gates are kept shut, thank you.

If you have children please do not let them climb or swing on the gates

General issues

Please let me know regarding any issues you have come across so we can deal with them promptly. Please also make me aware of any breakages so we can replace the broken items.

**Contact details are: Email: sallyphysio83@gmail.com
Mobile phone: 07866 906164**

The Isle of Mull has many places of interest, lots of beautiful beaches and enjoyable walks. There are several books in the property with information on the above. Wishing you a fabulous relaxing stay here at Lochside