



DVT NKB GTJ Y8O5

Terms and conditions

TICKETING TERMS AND CONDITIONS

You must accept these terms and conditions before you can proceed with your booking.

Tickets are sold subject to the following terms and conditions:

Please check dates and times before completing your booking as mistakes may not be rectified after completion of your booking.

Changes to the date and/or entry time of an admission ticket can be made on payment of a re-booking fee, providing the preferred date/time is available and at least 24-hours notice is given. The request must be made by calling our team on 0333 320 6000. Operating hours can be found on our Contact Us webpage. Please note: times/dates of tickets for special events including Ceremony of the Keys cannot be changed once booked. £1 entry scheme tickets are not eligible for exchange or refund.

Tickets cannot be resold or refunded. To do so, or to alter or deface the ticket will render it void.

Tickets must not be offered for re-sale via a third party. To do so will invalidate the ticket.

Notwithstanding anything above, the laws of England and Wales apply to all tickets sales except those related to Hillsborough Castle and Gardens where the laws of Northern Ireland will apply.

Historic Royal Palaces reserve the right to refuse admission, terminate a visit, close rooms or restrict access to areas within the grounds around the palaces at short notice and without prior warning.

Ref: DVO8OJ5YCZQR7 / Placed 05 June 2025





DVT 8ZF QWX SLLU

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