



Caroline Brennan &lt;caroline.brennan@wildernessireland.com&gt;

---

## Enterprise Car Rental Confirmation: 1580129107

---

Enterprise Holdings &lt;no-reply@enterpriseholdings.com&gt;

7 May 2025 at 11:55

To: "caroline.brennan@wildernessireland.com" &lt;caroline.brennan@wildernessireland.com&gt;



## Thank you for your reservation!

### Your reservation number is: 1580129107

[Modify or cancel your reservation here](#)

---

### Reservation Details

#### Pickup Date & Time

Sat, Jun 14 2025 3:00 PM

#### Return Date & Time

Fri, Jun 20 2025 12:00 PM

#### Pickup Location

Cork Airport  
Ground Floor  
Terminal Building Cork Airport  
Cork, Ireland T12 A48X

#### Return Location

Dublin City Centre  
St Stephens Green Shopping Ctr  
Ground Floor  
Dublin, Ireland D02AY81

---

### Driver Information

#### Driver's Name

Tony Wilkinson

#### Email

[caroline.brennan@wildernessireland.com](mailto:caroline.brennan@wildernessireland.com)

#### Phone #

0878737223

---

## Vehicle Information

### Intermediate SUV



#### Kia Sportage or similar

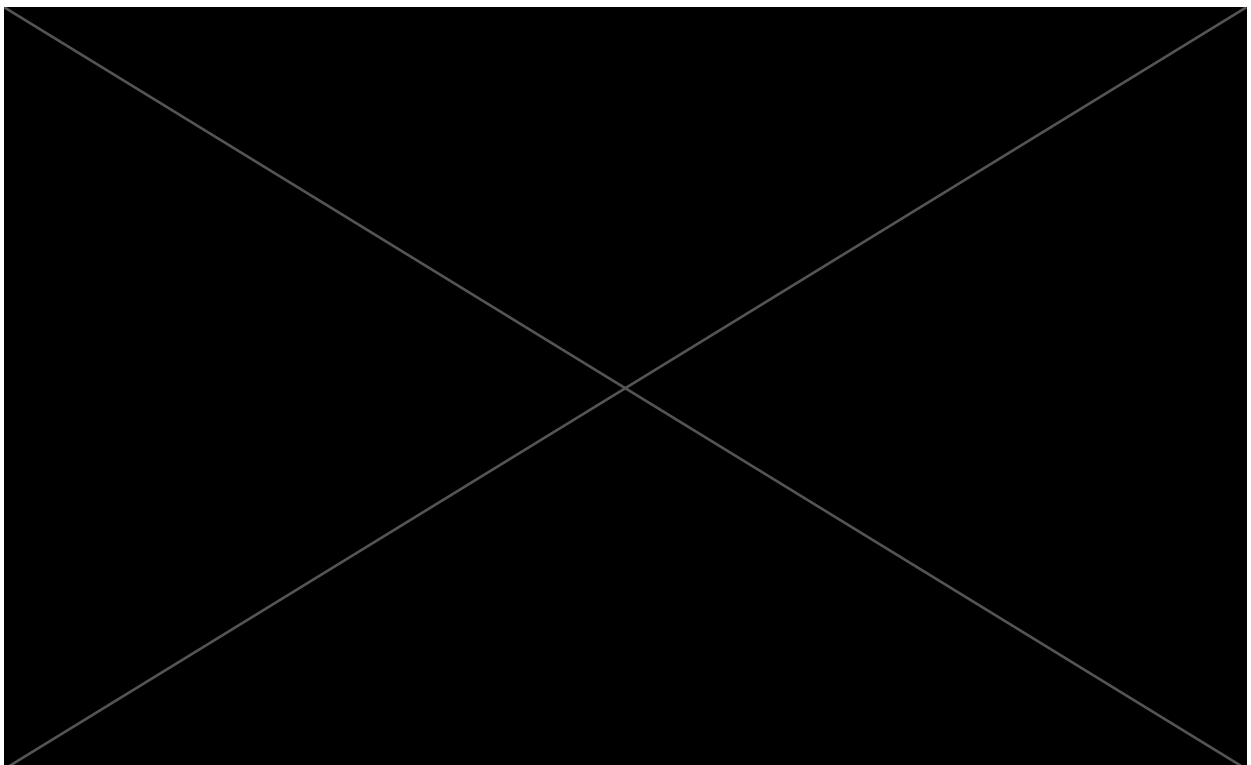
- AM/FM Stereo Radio
- Air Bags
- Automatic
- Gasoline Vehicle
- Air Conditioning

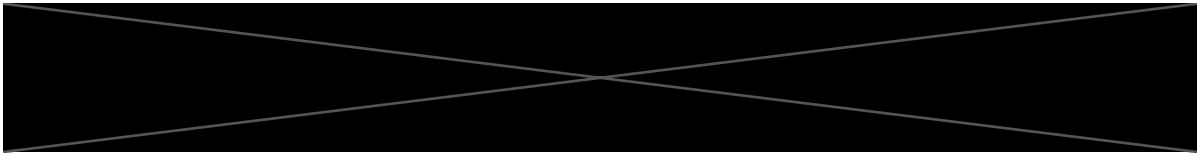
#### Protection Products

- Collision damage waiver 1
- Excess protection
- Roadside assistance protection

#### Extras

- Navigational System
- Toll Payment Tag Pass





This vehicle comes with unlimited mileage.

---

### Hours of Operation

Your reservation is confirmed. Below are standard branch opening hours. If your pick up or return time falls outside these hours, arrangements have been made to open the branch for your rental.

<b>Sunday</b>	8:00 AM–8:00 PM
<b>Monday</b>	8:00 AM–8:00 PM
<b>Tuesday</b>	8:00 AM–8:00 PM
<b>Wednesday</b>	8:00 AM–8:00 PM
<b>Thursday</b>	8:00 AM–8:00 PM
<b>Friday</b>	8:00 AM–8:00 PM
<b>Saturday</b>	8:00 AM–8:00 PM

### Directions to pickup location

Location is in terminal next to baggage claim area. Cars are within walking distance.

Please proceed to our desk in the Arrivals Hall. There will be a short shuttle bus ride to the car.

---

### Key Facts About Your Rental

This is a summary of the key facts you should know when hiring a vehicle, which will help you understand what will be included in your rental agreement.

The rental agreement will be entered into at the time and place of vehicle hire between you and our affiliate or franchisee that operates the branch location (referred to as “the Rental Company”) and will be governed by the law of the rental country. You should always read your rental agreement in full before signing it.

Note - Unless you purchase a waiver or protection product or one is included in your reservation as specified below, to the extent permitted by the law applicable to your rental agreement, you are responsible to the Rental Company for theft or any damage to the vehicle during the full period of your vehicle hire. For rentals in most countries, you will be liable even if the accident was not your fault. If you are liable, your liability includes loss of revenue if the vehicle cannot be rented because it is damaged or stolen, a reasonable claims administration fee, diminishment of value, and any towing, storage or impound fees of the vehicle. Third-party liability protection is included in your reservation unless you have booked utilising an Account Number and third-party liability protection is specifically excluded via the associated Corporate Account agreement.

### Protection Products

Your rental agreement will include the following protection products:

- Collision damage waiver 1 (Damage Waiver)

Damage Waiver (DW) reduces the liability of the renter in the event of damage or theft of the vehicle. If DW is not included in the reservation, the renter has full liability for the vehicle. DW is available for purchase and reduces the applicable excess. If included in the reservation, the excess amount for each incident of damage is 2000 EUR for manual Mini and Economy cars. For all other cars and vans, an excess of 2700 EUR applies. For premium and luxury vehicles an excess of 3000 EUR applies. Before purchasing DW it is advised to determine, if a personal coverage is adequate to cover damage, theft, loss of revenue, administration fees, diminishment of value, and any towing, storage or impound fees. If DW is declined, the renter will be required to pay these charges and seek compensation through their carrier of personal coverage. DW is not insurance.

#### Damage Waiver Exclusions/Voids

Damage Waiver does not cover: damage caused by the use of the wrong fuel, or any failure to take all reasonable measures to look after the vehicle keys or any other device which unlocks the vehicle and/or enables the vehicle to be started. Damage Waiver will be voided if damage is caused by: failure to secure the vehicle keys and failure to lock the vehicle; unauthorised repairs on the vehicle; failure to stop using the vehicle once a fault becomes known; use by an unauthorised driver; use by an unlicensed driver; use for hire and reward; use of the vehicle for any illegal purpose or deliberately causing injury or damage to property; racing, pacemaking or teaching someone to drive; use whilst under the influence of alcohol or drugs; use outside of Ireland and Northern Ireland without our written permission; overloading the vehicle with more passengers than seatbelts; towing; use off road; transporting dangerous or noxious substances; use of the vehicle in a reckless manner; or use of the vehicle on an aerodrome, airfield, airport or military installation.

#### Equipment Products

Your rental agreement will include the following equipment products:

- Navigational System
- Toll Payment Tag Pass

#### Minimum Rental Requirements

Your rental will be subject to the following minimum requirements:

- Age Requirements

Renters must have been eligible to hold a driving license for a minimum of 8 years for all vehicles. To rent Passenger and Cargo Vans, renters must have been eligible to hold a driving license for a minimum of 11 years and for Premium vehicles 13 years. No additional surcharges apply.

- Forms of Payment

All major credit cards (issued by either Visa, Mastercard or American Express) are accepted. All cards presented must be in the renter's name. A security deposit plus the estimated cost of the rental will be taken at the time of rental. All vehicles require a deposit of 250.00 EUR. Debit cards

such as Visa Electron, Vpay and Maestro, cash, checks, prepaid cards, Diners club and Discover card cards are not accepted.

- **Renter Requirements**

All drivers must present a fully valid and unexpired driving license (digital licenses are not accepted) If the driving license is written in a language and characters different from those of the country of rental, an International Driving Permit is also required. Renters are advised to check whether local authorities require foreign drivers to present an International Driving Permit to avoid the risk of potential fines. Renters with licenses from countries who are not part of the International Driving Permit Agreement should carry a certified translation. All renters must provide a valid photo ID such as a driving license, passport, or ID card. Visitors to Ireland must also provide proof of return travel and accommodation information while in Ireland. Please note that we reserve the right to request additional ID or conduct further identification checks if needed which may include an identity check with an external organization.

### **Additional Rental Policies**

Your rental will be subject to the following additional rental policies:

- **After Hours Service**

Please leave the vehicles in the designated parking spaces and drop the keys in the out-of-house drop boxes located next to the rental desks in the terminal

- **Cross Border Policy**

Vehicles can be driven in Northern Ireland and UK mainland. Travels to Europe mainland are not permitted. An additional charge of 170.25 EUR will be charged for travels to the UK mainland. At all airport locations the charge is 202.60 EUR. Travels to Northern Ireland are free of charge. Customers must always inform the rental branch of their intention to travel to the UK mainland with the vehicle and require authorization.

- **Refueling Service**

If the renter does not choose to purchase an optional fuel product at the start of the rental period and does not return the vehicle with the same level of fuel as at the start of the rental period (as indicated on the Rental Agreement) the renter will be required to pay a refueling service fee calculated as the difference between the fuel level recorded on the Rental Agreement and that recorded upon the return of the vehicle multiplied by the fuel price displayed at the branch, plus a refueling charge of 15.00 EUR. Unused or excess fuel will not be refunded. Where the vehicle is an electric vehicle and is returned with less charge than was provided at the start of the Rental Period (such level as indicated on the Rental Agreement Summary), a re-charging fee calculated as the kWhs needed to charge the vehicle to make up the difference between the charge level recorded on the Rental Agreement Summary and that recorded upon the return of the Vehicle multiplied by the kWh price displayed on the Rental Agreement Summary plus, an additional charge as indicated on the Rental Agreement Summary. No unused or excess charge will be refunded.

- **Mileage Policy**

Mileage- all vehicles include unlimited mileage

### **Additional Charges & Liabilities**

You will be responsible for the following additional charges or liabilities if incurred:

- Additional rental charges for changes you make to the booked rental vehicle, rental period or optional products
- Damages, theft or third-party liabilities not covered by a protection product in accordance with the rental agreement
- Any fines or penalty charges relating to the operation of the vehicle during your rental period, such as parking or speeding fines, plus a reasonable administration fee
- Rental charges for late returns
- Any legal fees incurred collecting any payments due under the terms of the rental agreement
- A reasonable collection fee if a vehicle is not returned to the original rental office
- The cost of cleaning the vehicle if you return the vehicle in a dirty condition

When you complete the rental agreement you will be required to present a valid credit or debit card as security for any charges incurred during your rental. Your signature on the rental agreement will pre-authorise the Rental Company to charge the card for future payments that become due. The Rental Company may also hold a deposit against these future liabilities – see Forms of Payment & Deposits.

### **Vehicle return & Damages**

When you return the vehicle, we recommend that you remain present until the vehicle is inspected by the Rental Company. You may have to wait during busy times. If there is any change in condition of the rental vehicle which exceeds normal wear and tear then this will be recorded by the Rental Company on a written post rental inspection report a copy of which will be provided to you.

If you choose not to be present for the post-rental inspection the Rental Company will inspect the vehicle in your absence. In the event of any change of condition that exceeds normal wear and tear to the rental vehicle then the Rental Company will notify you and this will be recorded on a written post rental inspection report.

Please note your liability for damage extends until the vehicle is checked in by the Rental Company. Unless otherwise provided in the rental agreement, if you return the vehicle after the Rental Companies business hours, you will remain responsible for any damage or loss in accordance with the rental agreement until the Rental Company reopens and conducts the post-rental inspection.

For more information on damage dispute resolution, see the Damage Dispute Policy in the Rental Policies section.

### **Damage Dispute Resolution**

Renters wishing to discuss or dispute any matters concerning damage to the rental vehicle may contact our damage recovery department. Please email [damageclaim@em.com](mailto:damageclaim@em.com) or call 00 353 1 800 812 781.

**Your rental is subject to local traffic laws.**

[Read Road Traffic Rules](#)

## **Additional information**

### **Additional Driver**

Additional drivers must meet all renter requirements. Additional drivers can be added to the rental agreement if they visit any rental location and present their driving license. A daily surcharge of 11.90 EUR will apply at airport locations and 9.99 EUR at all other locations.

### **After Hours Service**

Please leave the vehicles in the designated parking spaces and drop the keys in the out-of-house drop boxes located next to the rental desks in the terminal

### **Age Requirements**

Renters must have been eligible to hold a driving license for a minimum of 8 years for all vehicles. To rent Passenger and Cargo Vans, renters must have been eligible to hold a driving license for a minimum of 11 years and for Premium vehicles 13 years. No additional surcharges apply.

### **Cross Border Policy**

Vehicles can be driven in Northern Ireland and UK mainland. Travels to Europe mainland are not permitted. An additional charge of 170.25 EUR will be charged for travels to the UK mainland. At all airport locations the charge is 202.60 EUR. Travels to Northern Ireland are free of charge. Customers must always inform the rental branch of their intention to travel to the UK mainland with the vehicle and require authorization.

### **Damage Waiver**

Damage Waiver (DW) reduces the liability of the renter in the event of damage or theft of the vehicle. If DW is not included in the reservation, the renter has full liability for the vehicle. DW is available for purchase and reduces the applicable excess. If included in the reservation, the excess amount for each incident of damage is 2000 EUR for manual Mini and Economy cars. For all other cars and vans, an excess of 2700 EUR applies. For premium and luxury vehicles an excess of 3000 EUR applies. Before purchasing DW it is advised to determine, if a personal coverage is adequate to cover damage, theft, loss of revenue, administration fees, diminishment of value, and any towing, storage or impound fees. If DW is declined, the renter will be required to pay these charges and seek compensation through their carrier of personal coverage. DW is not insurance.

### **Damage Waiver Exclusions/Voids**

Damage Waiver does not cover: damage caused by the use of the wrong fuel, or any failure to take all reasonable measures to look after the vehicle keys or any other device which unlocks the vehicle and/or enables the vehicle to be started. Damage Waiver will be voided if damage is caused by: failure to secure the vehicle keys and failure to lock the vehicle; unauthorised repairs on the vehicle; failure to stop using the vehicle once a fault becomes known; use by an unauthorised driver; use by an unlicensed driver; use for hire and reward; use of the vehicle for any illegal purpose or deliberately causing injury or damage to property; racing, pacemaking or teaching someone to drive; use whilst under the influence of alcohol or drugs; use outside of Ireland and Northern Ireland without our written permission; overloading the vehicle with more passengers than seatbelts; towing; use off road; transporting dangerous or noxious substances; use of the vehicle in a reckless manner; or use of the vehicle on an aerodrome, airfield, airport or military installation.

### **Damage Dispute Resolution**

Renters wishing to discuss or dispute any matters concerning damage to the rental vehicle may contact our damage recovery department. Please email [damageclaim@em.com](mailto:damageclaim@em.com) or call 00 353 1 800 812 781.

### **One Way Drop Policy**

All rentals where the vehicle is not returned to the same location as it was collected from will be subject to a one-way fee. This one-way fee varies based on car category, location, and pick-up date. The exact amount of the one-way fee will be displayed during the reservation process when entering the dates, the desired route, and car category.

### **Exclusive Policy**

Total charges include road fund license and VAT. Damage waiver is not included and must be taken unless an alternative coverage can be verified at time of rental. Additional surcharges may apply. Additional protection products may be purchased.

### **Excess Protection**

Excess Protection is an optional coverage that reduces the applicable Damage Waiver Excess (see Damage Waiver terms) to: 100 EUR for economy and mini vehicles, 500 EUR for premium, luxury vehicles and Luton vans, and 250 EUR for all other vehicles. You may wish to check if your personal coverage is adequate to cover damage, theft, loss of revenue, administration fees, diminishment of value, and any towing, storage or impound fees. If you decline Excess Protection then you are required to pay any applicable Damage Waiver excess and seek compensation from your carrier. Excess Protection is not insurance.

### **Excess Protection Exclusions/Voids**

Excess Protection does not cover: damage caused by the use of the wrong fuel, or any failure to take all reasonable measures to look after the vehicle keys or any other device which unlocks the vehicle and/or enables the vehicle to be started. Excess Protection will be voided if damage is caused by: failure to secure the vehicle keys and failure to lock the vehicle; unauthorised repairs on the vehicle; failure to stop using the vehicle once a fault becomes known; use by an unauthorised driver; use by an unlicensed driver; use for hire and reward; use of the vehicle for any illegal purpose or deliberately causing injury or damage to property; racing, pacemaking or teaching someone to drive; use whilst under the influence of alcohol or drugs; use outside of Ireland and Northern Ireland without our written permission; overloading the vehicle with more passengers than seatbelts; towing; use off road; transporting dangerous or noxious substances; use of the vehicle in a reckless manner; or use of the vehicle on an aerodrome, airfield, airport or military installation.

### **Refueling Service**

If the renter does not choose to purchase an optional fuel product at the start of the rental period and does not return the vehicle with the same level of fuel as at the start of the rental period (as indicated on the Rental Agreement) the renter will be required to pay a refueling service fee calculated as the difference between the fuel level recorded on the Rental Agreement and that recorded upon the return of the vehicle multiplied by the fuel price displayed at the branch, plus a refueling charge of 15.00 EUR. Unused or excess fuel will not be refunded. Where the vehicle is an electric vehicle and is returned with less charge than was provided at the start of the Rental Period (such level as indicated on the Rental Agreement Summary), a re-charging fee calculated as the kWhs needed to charge the vehicle to make up the difference between the charge level recorded on the Rental Agreement Summary and that recorded upon the return of the Vehicle multiplied by the kWh price displayed on the



Rental Agreement Summary plus, an additional charge as indicated on the Rental Agreement Summary. No unused or excess charge will be refunded.

### **Inclusive Policy**

Total charges include road fund license damage waiver including theft protection with an excess, third party liability and VAT. Additional surcharges may apply. Additional protection products may be purchased.

### **Mileage Policy**

Mileage- all vehicles include unlimited mileage

### **Miscellaneous Policy**

The VAT charge on cargo vans and rentals lasting more than 35 days will be 21%.

### **Forms of Payment**

All major credit cards (issued by either Visa, Mastercard or American Express) are accepted. All cards presented must be in the renter's name. A security deposit plus the estimated cost of the rental will be taken at the time of rental. All vehicles require a deposit of 250.00 EUR. Debit cards such as Visa Electron, Vpay and Maestro, cash, checks, prepaid cards, Diners club and Discover card cards are not accepted.

### **Roadside Protection**

Roadside Assistance Protection (RAP) is an optional 24-hour emergency service including tyre and glass repair or replacement costs except when part of a larger repair, replacement keys costs and all recovery and call out charges as result of a fault caused by the renter. RAP does not apply if there is a breach of the rental agreement or if a wrong fuel type is used. The renter pays a flat-rate fee that covers all roadside assistance services. Before purchasing RAP, it is advised to determine if a personal coverage is adequate to cover these charges. If RAP is declined, the renter will be required to pay any applicable charges and seek compensation from the carrier of personal coverage. RAP is not insurance.

### **Roadside Protection Exclusions/Voids**

Roadside Protection does not cover: damage caused by the use of the wrong fuel, or any failure to take all reasonable measures to look after the vehicle keys or any other device which unlocks the vehicle and/or enables the vehicle to be started. Roadside Protection will be voided if damage is caused by: failure to secure the vehicle keys and failure to lock the vehicle; unauthorised repairs on the vehicle; failure to stop using the vehicle once a fault becomes known; use by an unauthorised driver; use by an unlicensed driver; use for hire and reward; use of the vehicle for any illegal purpose or deliberately causing injury or damage to property; racing, pacemaking or teaching someone to drive; use whilst under the influence of alcohol or drugs; use outside of Ireland and Northern Ireland without our written permission; overloading the vehicle with more passengers than seatbelts; towing; use off road; transporting dangerous or noxious substances; use of the vehicle in a reckless manner; or use of the vehicle on an aerodrome, airfield, airport or military installation.

### **Renter Requirements**

All drivers must present a fully valid and unexpired driving license (digital licenses are not accepted) If the driving license is written in a language and characters different from those of the country of rental, an International Driving Permit is also required. Renters are advised to check whether local authorities require foreign drivers to present an International Driving Permit to avoid the risk of potential fines. Renters with licenses from countries who are not part of the

International Driving Permit Agreement should carry a certified translation. All renters must provide a valid photo ID such as a driving license, passport, or ID card. Visitors to Ireland must also provide proof of return travel and accommodation information while in Ireland. Please note that we reserve the right to request additional ID or conduct further identification checks if needed which may include an identity check with an external organization.

**Third Party Liability**

If Third Party Liability is included in your reservation, the renter and additional authorized drivers will be provided with coverage that meets or exceeds the minimum required third party liability insurance against death, personal injury and damage to property. Third Party Liability is subject to compliance with all terms, conditions, limitations, exceptions and exclusions, under rental entities insurance policy.

[Privacy Policy](#) | [Cookie Policy](#)